



*Employee Assistance Program*

## Consultation for Supervisors' Challenges

As a supervisor, you may face circumstances with an individual employee or your staff as a whole that you need help handling. The Employee Assistance Program (EAP) offers no-cost phone consultation to help you sort through concerns and find the best way to respond to employees and manage difficult workplace situations.

The supervisor consultation service is available to any department head, manager or supervisor regarding workplace issues. The conversations are confidential in accordance with state and federal laws.

### *Supervisor Consultation for Many Concerns*

- Employee behavior
- Job performance concerns
- Team dynamics, including interpersonal conflicts
- Critical incident or grief-related concerns in the workplace
- Dealing with change and transition within work teams
- Strategies to recommend the EAP to employees
- Other challenges related to being a supervisor

### *Experienced Counselors, Effective Support*

AllOne Health provides professional counseling and consultation services to MCIT member employees for the EAP. Consultants understand the unique circumstances of public employers and are prepared to help supervisors within that context. AllOne Health has worked with Minnesota counties and associated public entities since 1996.

*CONSULTATION AND COUNSELING SERVICES:*  
Call 1.800.550.MCIT (6248)



**YOUR EAP IS SIMPLE TO USE.  
IT IS CONFIDENTIAL. IT HELPS.**

The EAP is provided to employees and their dependents through their employment with a Minnesota Counties Intergovernmental Trust (MCIT) public entity member.



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## On-site Assistance Options

In addition to one-on-one consultation over the phone, the Employee Assistance Program administrator, AllOne Health, offers on-site staff development services for a fee:

- **CRITICAL INCIDENT STRESS DEBRIEFING:**

When a traumatic event affects the workplace, members can request an AllOne Health counselor to visit the workplace and meet with those who experienced the event and help them cope with it.

- **ORGANIZATIONAL DEVELOPMENT:** Services include facilitating conflict resolution, coaching for executive and supervisory skills, and training on group skills. Organizational development can help identify overall work environment issues with the goal of resolving them.

- **WORKSHOPS AND SEMINARS:** AllOne Health can custom design employee or supervisor training and development workshops, seminars and retreats.



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### EMPLOYEE ASSISTANCE PROGRAM ADMINISTRATOR

MCIT partners with AllOne Health (formerly Sand Creek) to provide professional counseling services at no cost to MCIT member employees and their dependents. AllOne Health is a behavioral health care corporation experienced in providing services to counties, cities and the federal government with hundreds of qualified counselors accessible across the state. With decades of experience providing employee services to Minnesota counties, AllOne Health brings its reputation of excellence, creativity and innovation to MCIT's membership.



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